

PRIVACY STATEMENT

regarding the processing of personal data in the context of stakeholder surveys

This privacy statement covers the processing of personal data in the context of stakeholder surveys conducted by the Agency, i.e. general and specific stakeholder surveys, website user insight surveys, as well as staff surveys.

What personal data do we collect and for what purpose?

ECHA carries out the large majority of its surveys anonymously. Depending on the topic, ECHA may also invite survey respondents to leave their personal data, e.g. for follow-up to the survey. Such option is always voluntary. Staff surveys are always carried out anonymously.

During surveys ECHA collects mainly subjective data (opinions about the statements presented, level of satisfaction). For non-anonymous surveys ECHA may also collect administrative data about the respondent (depending on the circumstances this may include name, contact details, job title, employer, nationality, age group, sex).

Cookies may be used for the technical functioning of a website (functional cookies) or for gathering statistics (analytical cookies). Session "cookies" may be used in order to ensure communication between the client and the server. The cookies disappear once the session has been terminated. The cookies employed by ECHA on the respondent's device for that purpose will be covered by the cookie policy of ECHA, which is available here: <https://echa.europa.eu/legal-notice>.

The objective of carrying out surveys is to continuously improve the quality of the Agency's work in relation to its stakeholders and to report on performance by providing measurements for the Work Programme indicators. The results feed into the annual General Report of ECHA.

Who has access to your personal data and to whom is it disclosed?

Your personal data will only be accessible to authorised staff on a strictly need to know basis. ECHA may make use of subcontractors and third-party platforms for carrying out the surveys. Such contractors and platforms shall abide by the same strict level of confidentiality as applied within ECHA.

How long are your personal data kept and how are they protected?

Your personal data will not be kept beyond the necessary timeframe to achieve the purposes stated above and no longer than 2 years from the survey starting date in case users have indicated they may be contacted for follow-up.

ECHA's website is hosted by the European Chemicals Agency of the EU. It is protected by the IT security measures implemented by the Agency that ensure an adequate security level as concerns threats to electronic assets integrity, confidentiality and availability. Any third-party platforms used shall abide by the same strict security measures.

What are your rights?

You have the right to access and rectify your personal data at any time. Under certain conditions, a right to erasure, restriction, objection and/or data portability also applies. Finally, you also have the right to withdraw your consent for ECHA to process your personal data at any time.

However, if you feel your Data Protection rights have been breached you can always file a complaint with ECHA's Data Protection Officer (data-protection-officer@echa.europa.eu) or have recourse to the European Data Protection Supervisor.

Who is the data controller and how can I contact ECHA?

The Executive Director of the European Chemicals Agency shall exercise the tasks of the data controller for the purpose of these processing operations.

To exercise the above mentioned rights, you can contact ECHA via the [contact form](#) on ECHA's website. Please use the phrase "Exercising Data Protection rights" in the heading.